1	Ryan Lee (SBN: 024846) Krohn & Moss, Ltd.		
2	10474 Santa Monica Blvd., Suite 401 Los Angeles, CA 90025		
3	Tel: 323-988-2400 x241 Fax: 866-583-3695		
4	rlee@consumerlawcenter.com		
5	Attorneys for Plaintiff, Janet Borne		
6	UNITED STATES DISTRICT COURT DISTRICT OF ARIZONA		
7	Janet Borne,) Case No.:	
8	Plaintiff,)	
9	v.) COMPLAINT AND DEMAND FOR JURY) TRIAL	
10	Law Office of Harris Ross Byck, P.C.,		
11	Defendant.))	
12))	
13	PLAINTIFF'S COMPLAINT		
14			
15	Traintin, Janet Borne (Traintin), through her attorneys, Kronn & Woss, Etc., aneges		
16	the following against Defendant, Law Office of Harris Ross Byck, F.C. (Defendant).		
17	1. Count I of Plaintiff's Complaint is b	based on the Fair Debt Collection Practices Act	
18	("FDCPA"), 15 U.S.C. § 1692, et seq.		
19	JURISDICTION AND VENUE		
20	2. Jurisdiction of this court arises pursua	nt to 15 U.S.C. § 1692k(d), which states that such	
21	actions may be brought and heard before "any appropriate United States district cour		
22	without regard to the amount in controversy."		
23	3. Defendant conducts business in the state of Arizona, and therefore, personal jurisdiction		
24	is established.		
25	4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).		
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PARTIES

- 5. Plaintiff is a natural person residing in Surprise, Maricopa County, Arizona.
- 6. Plaintiff is a consumer as that term is defined by 15 U.S.C. § 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. § 1692a(5).
- 7. Defendant is a debt collector as that term is defined by 15 U.S.C. § 1692a(6), and sought to collect a consumer debt from Plaintiff.
- 8. Defendant is a collection agency with a business office in Bristol, Pennsylvania.
- Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

- Defendant places collection calls to Plaintiff seeking and demanding payment for an alleged debt, on behalf of CACH, LLC, original creditor: Washington Mutual Bank (File Number 120005826657).
- 11. Plaintiff's alleged debt owed to arises from transactions for personal, family, and household purposes.
- 12. Defendant calls Plaintiff and leaves voice messages, asking Plaintiff to call Defendant at 888-275-6399. *See* Transcribed Voicemail Message, attached hereto as Exhibit A.
- 13. Defendant failed to disclose in subsequent communications that the calls were from a debt collector. *See* Exhibit A.

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 14. Defendant violated the FDCPA based on the following:
 - a. Defendant violated § 1692e of the FDCPA by using false, deceptive, and

1	misleading representations in connection with the collection of any debt.	
2	b. Defendant violated § 1692e(10) of the FDCPA by using false and deceptive	
3	means in an attempt to collect a debt.	
4	c. Defendant violated § 1692e(11) of the FDCPA by failing to disclose in	
5	subsequent communications that the communication was from a debt collector.	
6	WHEREFORE, Plaintiff, Janet Borne, respectfully requests judgment be entered against	
7	Defendant, Law Office of Harris Ross Byck, P.C., for the following:	
8	15. Statutory damages of \$1,000.00 pursuant to the Fair Debt Collection Practices Act, 15	
9	U.S.C. 1692k.	
10	16. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act,	
11	15 U.S.C. 1692k.	
12	17. Any other relief that this Honorable Court deems appropriate.	
13	DEMAND FOR JURY TRIAL	
14	Plaintiff, Janet Borne, demands a jury trial in this cause of action.	
15		
16	DATED: July 22, 2011 RESPECTFULLY SUBMITTED,	
17	KROHN & MOSS, LTD.	
18		
19	By: /s/ Ryan Lee	
20	Ryan Lee Attorney for Plaintiff,	
21	Janet Borne	
22		
23		
24		
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VERIFICATION OF COMPLAINT AND CERTIFICATION

STATE OF ARIZONA

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Plaintiff, Janet Borne, states as follows:

I am the Plaintiff in this civil proceeding. 1.

I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information 2. and belief formed after reasonable inquiry.

I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification or reversal of existing 3. law.

I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a 4. needless increase in the cost of litigation to any Defendant(s), named in the Complaint.

I have filed this Complaint in good faith and solely for the purposes set forth in t. 5.

Each and every exhibit I have provided to my attorneys which has been attached to 6. this Complaint is a true and correct copy of the original.

Except for clearly indicated redactions made by my attorneys where appropriate, I 7. have not altered, changed, modified or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, Janet Borne, hereby declare (or certify, velify or state) under penalty of perjury that the foregoing is true and correct.

Janet Borne

Exhibit A

Janet Borne v. Law Office of Harris Ross Byck, P.C.

This message is for Janet Borne from the office of Harrison Ross Byck. Please make sure to call to 888-275-6399 during the business hours of Monday through Thursday between 8:00 AM and 9:00 PM or Friday between 8:00 AM to 12:00 PM Eastern Time. Again, our toll free number is 888-275-6399. Again, it is essential you return the call. Thank you. Goodbye.